

## New Hope Las Vegas

### "WELCOME BACK HOME PLAN"

*Details of this plan may change as the State of Nevada's guidelines, and restrictions on allowing in-person church worship services changes.*

Updated 3/1/21

#### Dear New Hope Las Vegas Family, Friends & Guests:

Welcome Back! We are pleased to announce that Covid-19 restrictions on **in-person worship services continue to be eased**. With that said, if you are planning to join us for any one of our in-person services, please read through our **"Welcome Back Home Plan"** that implements the most current precautionary requirements, and guidelines set forth by the CDC, and the State of Nevada.

### **Welcome Back Home Plan**

#### **1. WHAT PRECAUTIONS ARE NEW HOPE LAS VEGAS TAKING?**

**Answer:** We are taking every precaution prescribed by the CDC, and Nevada State guidelines to ensure that New Hope Las Vegas is **safe, secure and spacious for family, friends, and guests**. While we refuse to live in fear, and make decisions out of fear - we continue our commitment to sensible, reasonable, and responsible practices, and protocols for the health and safety; and enjoyment of our services for all our guests.

We encourage everyone to take personal responsibility in **remaining vigilant**, and **proactive** in practicing **"6 feet social distancing"** – and, sensible, and **good hygiene habits**.

**Automatic "touch free" Hand sanitizers** are positioned, and available at various locations inside, and outside of our church building.

**Automatic "touch free" faucets, and soap dispensers** are available in all of our restrooms.

Our team will **disinfect** high touch items, and high trafficked areas in the Main Building; Children, and Youth areas; and restrooms **before, and after each service**, according to CDC guidelines.

#### **2. WHAT CAN I EXPECT AT AN IN-PERSON WORSHIP SERVICE?**

**Answer:** Seating in our main sanctuary is limited to 50% of our building's fire code occupancy with 6 feet social distancing (125 seated people).

In light of this, we have **created a more spacious environment** for your worship experience, by **re-arranging seats** to provide adequate “**social distancing**” in our main auditorium.

We will continue to have online church services on our **WEBSITE, FACEBOOK, and YOUTUBE** for those who could not join us in-person.

### **3. HOW DO I ATTEND NHLV'S IN-PERSON WORSHIP SERVICE?**

**Answer:** **NO registration** is required for attending Wednesday evening service. However, In this season, “**Registrations**” are required for our **Sunday service(s)** via our church's website, or APP.

**MAIN AUDITORIUM:** Families of the same household will be seated together (including children from birth to Pre-K). Children's personal “Activity Packets” will be provided at the time of seating for children to use, and take home after service.

**\*\*We will have a modified Children's program for students: 1<sup>st</sup> to 5<sup>th</sup> grade in the Children's Center.**

**Parents/Guardians will need to register** their young ones at the **Children's Center at the time of drop-off** - so we can provide a **registration number** for **child pick-up** after church service.

**\*\*In-person YOUTH Services are on HOLD until further notice. Youth may enjoy services in the main auditorium. Registrations are required. Youth ONLINE ministry will continue.**

### **4. WHEN CAN I REGISTER FOR SERVICES?**

**Answer:**     **Sunday Services:**

- ➔ Registrations will **OPEN** on Mondays at 8 a.m., and **CLOSE** on Saturdays at 8 p.m. or when seating limit is reached.
- ➔ **Example:** If we have services on Sunday, May 24<sup>th</sup>, reservations will open on Monday, May 18<sup>th</sup> at 8 a.m. Reservations will close on Saturday, May 23<sup>rd</sup> at 8 p.m. or when limit is reached.

### **5. CAN I CHANGE OR CANCEL MY REGISTRATION?**

**Answer:** **Yes** - but please be courteous, and do so **as soon as possible**. Our goal is to accommodate, and maximize our main auditorium seating to as many people as possible at every service time .

### **6. WHAT IF I COULDN'T SECURE MY REGISTRATION?**

**Answer:** If you were unable to secure your registration, this means that we have reached our seating limit. **Please check back again.** Other registrations may have been cancelled, or changed -thus freeing up seat(s). Please also try registering for a different service time slot.

You're also invited to join us online as an alternative.

## 7. WHAT IF I ARRIVE LATE TO CHURCH?

**Answer:** Those who registered for a service time, but **arrive 10 minutes (grace period) after** worship service has begun will **potentially forfeit their seating** to others (i.e. Walk-ins). However, **there may be open seat(s) for another service time on the same day.** Please check with our **GUEST SERVICE COORDINATOR** at the front entrance of the **MAIN BUILDING.**

- **“WALK-INS” (those without prior registrations)** are welcomed based upon seating availability, and on a case by case basis.

## 8. WHAT HAPPENS ONCE I ARRIVE?

**Answer:** We will conduct a **quick temperature check at the entrance point.** Anyone with a temperature of **at least 100.4 °F (38 °C),** will be asked for a second temperature assessment.

As a **precautionary health and safety measure** to all of our attending families, friends, and guests - anyone with a **100.4 °F temperature or greater, on the second check, may not attend service that day, and will be asked to join NHLV online.** Guests who traveled in the same vehicle with that person may not attend service that day.

## 9. WHAT ABOUT CHILDREN'S PROGRAM?

**ANSWER:** There will be Children's programs for **BOTH Wednesday night, and Sunday Services.**

Due to social distancing measures, our children's ministry will be able to accommodate **some, but not all** children in this season.

## 10. WHAT ABOUT YOUTH PROGRAM?

**Answer:** In-person “Relentless” Youth Ministry services are on **HOLD until further notice.** However, we encourage **ALL YOUTH** to join our on-line discipleship, and mentoring time:

∞ **INSTAGRAM and ZOOM**

For more information, email [NHLVRYM1@GMAIL.COM](mailto:NHLVRYM1@GMAIL.COM)

Social Media: **RELENTLESS\_YOUTH**

## 11. WHAT ABOUT WEARING FACE MASKS?

**Answer:** Appropriate, and non-distracting “nose & mouth covering” (face masks) are **required** to be worn while at church, with 6 feet social distancing.

**FULL MASKS** (covering the entire face) are **not allowed** to be worn any time at church.

While supplies last, **NHLV logo face masks**, and other types of face masks are available for purchase at our **Resource Center**.

**NOTE:** For practical reasons - *Worship singers, Announcer, and person sharing the message will not wear face masks while on stage. Face masks will, however, be worn off-stage. There is approximately 20 feet distance from stage to the first row of chairs in the main sanctuary.*

## **12. CAN I WEAR GLOVES IN CHURCH?**

**Answer:** Yes. Appropriate, and non-distracting gloves may be worn.

## **13. WHAT ABOUT 6 FEET SOCIAL DISTANCING?**

**Answer:** We continue to practice **6 feet “Social Distancing”** both inside and outside church building, unless a person is of the same household. **Floor markings** are in place to help guide and facilitate our families, friends, and guests.

## **14. CAN I STILL “HUG”, AND SHAKE HANDS WITH PEOPLE AT CHURCH?**

**Answer:** One of the beautiful, heartfelt, and memorable things about NHLV is our genuine hospitality, cultural, and customary greetings we give to one another. However, in this precarious season, we **highly recommend “fist bumps”; “elbow bumps”; or other** - in place of hugs, cheek kisses, and handshakes. Also, please also **be considerate, and understanding** of those who are apprehensive, and/or do not want to be hugged, have their cheeks kissed, or their hands shook in this season.

## **15. WHAT IF I STILL FEEL APPREHENSIVE ABOUT ATTENDING AN IN-PERSON WORSHIP SERVICE?**

**Answer:** Your apprehension is very understandable, but be encouraged - God loves you no matter what, and His grace continues with you. During this season, ask God to give you His peace on when to attend an in-person worship service. Until He does, please **join us online** to stay connected, and engaged. You'll make God smile.

Most **NHLV ministries** like **ONLINE “Victory Groups”** through **ZOOM or other means** - are available on various days throughout the week. I encourage you to get connected, and involved. **Please call our church office, or email us, and we will assist you.**

## **16. WHAT ABOUT THOSE WHO MAY BE SHOWING SYMPTOMS.**

**Answer:** Anyone who has any one or more of these symptoms: **Coughing; fever; difficulty breathing; having chills; repeated shaking w/ chills; muscle pain; headache; sore throat; loss of taste or smell; congestion; runny nose; nausea; diarrhea** – please stay home, refrain from any gatherings, and rest to recover. You should also go to your doctor or hospital for tests.

### **OTHER THINGS TO BE AWARE OF:**

- The COVID-19 virus can remain in a person's system without showing any symptoms (**asymptomatic**) for up to two weeks. **Symptoms may appear 2 to 14 days AFTER exposure** to the virus.
- An **"Asymptomatic" person** can still pass on the virus to others.
- **Avoid touching eyes, nose and mouth.** Hands touch many surfaces and can pick up viruses, that can then transfer the virus to your eyes, nose or mouth. From there, the virus can enter your body and can make you sick.
- **Wash your hands often for at least 20 seconds with soap and water.** You can also use **hand sanitizers with at least 60% alcohol.**
- **Practice respiratory hygiene.** Make sure you, and the people around you, follow good respiratory hygiene. This means **covering your mouth and nose with your bent elbow or tissue when you cough or sneeze.** Dispose of the used tissue immediately.

Adhering to the above practices, procedures, and protocols is a way that we can each **love, serve, and protect one another.**

**Thank you so much for your patience, flexibility, cooperation, and understanding** as we all bear some of these discomforts, and inconveniences together. ***We will keep you updated on any changes, so please continue to check our church's website and APP, and our church's social media platforms.***

**WELCOME BACK HOME!**

**Pastor Kent**  
**Senior Pastor**