New Hope Las Vegas

"WELCOME BACK HOME PLAN"

Details of this plan may change as the State of Nevada's guidelines, and restrictions on allowing indoor, and in-person church worship services changes.

Updated 01/01/2021

Dear New Hope Las Vegas Family, Friends & Guests:

GREAT NEWS! We are **RE-OPENING "IN-PERSON"** worship services beginning **WEDNESDAY, JANUARY 13.**

So, please allow me to answer some questions, as part of our re-opening.

1. WHEN WILL NHLV RE-OPEN OUR BUILDING FOR INDOOR/IN-PERSON WORSHIP SERVICES?

Answer: Wednesday, January 13. **Maximum gathering of 115 people** within the sanctuary while adhering to Nevada's **requirement of 6 feet social distancing**.

ONLINE Services will continue to be available.

Here's our **"Welcome Back Home Plan"** that implements the most current precautionary requirements, and guidelines set forth by the CDC, and the State of Nevada.

Welcome Back Home Plan

2. WHAT PRECAUTIONS ARE NEW HOPE LAS VEGAS TAKING?

Answer: We are taking every precaution prescribed by the CDC, and Nevada State guidelines to ensure that New Hope Las Vegas is **safe, secure, and spacious for family, friends, and guests.**

While we refuse to live in fear and make decisions out of fear - we continue our commitment to sensible, reasonable, and responsible practices, and protocols for the health and safety, and enjoyment of our services for all our guests.

We encourage everyone to take personal responsibility in **remaining vigilant**, and **proactive** in practicing **"6 feet social distancing"** – and sensible, and **good hygiene habits.**

Automatic "touch-free" Hand sanitizers are positioned, and available at various locations inside, and outside of our church building.

Automatic "touch-free" faucets, and soap dispensers are available in all our restrooms.

Our NHLV team will **disinfect** high touch items, and high trafficked areas in the Main Building; Children, and Youth areas; and restrooms **before, and after each service,** according to CDC guidelines.

3. WHAT ABOUT THOSE CONSIDERED MOST VULNERABLE?

Answer: While our hearts welcome everyone to come, and enjoy our worship services in-person - **in this season,** we recommend, and encourage **anyone 65 and over**, and/or those with a **compromised immune system** to **join us online.**

4. WHAT CAN I EXPECT WHEN NHLV RE-OPENS FOR INDOOR/IN-PERSON WORSHIP SERVICES?

Answer: In this season, **seating in our main sanctuary** is **limited to 50% of our building's fire code occupancy with 6 feet social distancing (125 seated people).**

In light of this, we have **created a more spacious environment** for your worship experience, by **re-arranging seats** to provide **adequate "social distancing"** in our main sanctuary, as well as other areas where people tend to gather.

We will continue to have online church services on our **WEBSITE, FACEBOOK**, and **YOUTUBE** for those who could not join us in-person.

5. HOW LONG WILL CHURCH SERVICES BE?

Answer: Our goal is to keep church services to **approximately 1 hour.** This will allow time in between services for our NHLV Team to clean, disinfect, and prepare for subsequent service(s).

6. HOW DO I PLAN TO ATTEND NHLV'S INDOOR/IN-PERSON WORSHIP SERVICE?

Answer: Following Nevada's Health & Safety Guidelines: In this season, **"RESERVATIONS" are required** for Adults, Youth, and Children. Additionally, volunteers **must reserve** their **MAIN SANCTUARY** seating **prior to arrival via NHLV's website, or APP.**

MAIN SANCTUARY: Families of the same household will be seated together **(including children from birth to Pre-K). Children's <u>personal "Activity Packets"</u> will be provided at the time of seating for children to use and take home after service.**

****We will have a **modified Children's program for students: 1st to 5th grade in the Children's Center.**

As a health & safety policy, and process: **Parents/Guardians will need to register** their young ones at the **Children's Center** **at the time of drop-off** - so we can provide a **registration number** for **child pick-up** after church service.

****In-person YOUTH Services are on HOLD until further notice. Youth may enjoy services in the main sanctuary. RESERVATIONS** are required. Youth **ONLINE ministry** will continue.

7. WHEN CAN I MAKE MY RESERVATIONS FOR SERVICES?

Answer: **Sunday Services:**

- ☐ Reservations will **OPEN** on Mondays at 8 a.m., and **CLOSE** on Saturdays at 8 p.m. or when seating limit is reached.
- ☐ **Example:** If we have services on Sunday, Nov 1st, reservations will open on Monday, Jan 11th at 8 a.m. Reservations will close on Saturday, Jan 15th at 8 p.m. or when limit is reached.

Wednesday Night Service:

- ☐ Reservations will **OPEN** on Thursdays at 8 a.m., and **CLOSE** on Tuesdays at 8 p.m. or when seating limit is reached.
- ☐ **Example:** If we have service on Wednesday, Jan 13th, reservations will open on Thursday, Jan 7th at 8 a.m. Registration will close on Tuesday, Jan 12thh at 8 p.m., or when the limit is reached.

8. CAN I CHANGE OR CANCEL MY RESERVATION?

Answer: **Yes -** but please be courteous and do so **as soon as possible**. Our goal is to accommodate and maximize Main Sanctuary seating to as many people as possible at every service time within seating limits.

9. WHAT IF I COULDN'T SECURE A RESERVATION?

Answer: If you were unable to secure a reservation because the church reached its seating limit, or for some other reason beyond our control – **please check back again.** Other reservation(s) may have been cancelled or changed -thus freeing up seat(s). Please also try reserving seat(s) for a different service time slot.

You're also invited to join us online as an alternative.

10. WHAT IF I ARRIVE LATE TO CHURCH?

Answer: Those who made reservations for a service time but **arrive 10 minutes (grace period) after** worship service has begun will **potentially forfeit their reserved seating** to others (i.e. Walk-ins). However, **there may be an open seat(s) for another service time on the same day.** Please check with our **GUEST SERVICE COORDINATOR** at the front entrance of the **MAIN BUILDING.**

- "**WALK-INS" (those without prior reservation)** are welcomed based upon seating availability, and on a case by case basis.

11. WHAT HAPPENS ONCE I ARRIVE?

Answer: We will conduct a **quick temperature check at the entrance point.** Anyone with a temperature of **at least 100.4 °F (38 °C),** will be asked for a second temperature assessment.

As a **precautionary health and safety measure** to all of our attending families, friends, and guests - anyone with a **100.4 °F temperature or greater, on the second check, may not attend service that day, and will be asked to join NHLV online. Guests who traveled in the same vehicle with that person may not attend service that day.**

12. WHAT ABOUT CHILDREN'S PROGRAM?

ANSWER: There will be Children's programs for **BOTH Wednesday night, and Sunday Services. **Please see #6 above.**

Due to social distancing measures, our children's ministry will be able to accommodate **some, but not all** children in this season.

13. WHAT ABOUT YOUTH PROGRAM?

Answer: In-person "Relentless" Youth Ministry **services** are on **HOLD until further notice**. **** Please see #6 above.**

We encourage ALL YOUTH to join our on-line Services:

- **INSTAGRAM:** Transformation Tuesdays @ 5 p.m.

For more information, email NHLVRYM1@GMAIL.COM

Social Media: RELENTLESS_YOUTH

14. CAN I WEAR A NOSE & MOUTH COVERING (FACE MASK)?

Answer: Appropriate, and non-distracting "nose & mouth covering" (face masks) are **required** to be worn while at church, with 6 feet social distancing. Using a **bandana** as a face mask is **not allowed.**

FULL MASKS (covering the entire face) will **not be allowed** to be worn any time at church.

While supplies last, **NHLV logo face masks**, and other types of face masks are available for purchase at our **Resource Center.**

NOTE: For practical reasons - *Worship singers, Announcers, and person sharing the message will not wear face masks while on stage. Face masks will, however, be worn off-stage.* ***There is approximately 25 feet distance from stage to the first row of chairs in the main sanctuary.***

15. CAN I WEAR GLOVES IN CHURCH?

Answer: Yes. Appropriate, and non-distracting gloves may be worn.

16. WHAT ABOUT 6 FEET SOCIAL DISTANCING?

Answer: We continue to practice **6 feet "Social Distancing"** both inside and outside church buildings unless a person is of the same household. **Floor markings** are in place to help guide and facilitate our families, friends, and guests.

17. CAN I STILL "HUG", AND SHAKE HANDS WITH PEOPLE AT CHURCH?

Answer: One of the beautiful, heartfelt, and memorable things about NHLV is our genuine hospitality, cultural, and customary greetings we give to one another. However, in this precarious season, we **highly recommend "fist bumps"; "elbow bumps"; or other** - in place of hugs, cheek kisses, and handshakes.

Please also **be considerate, and understanding** of those who are apprehensive, and/or do not want to be hugged, have their cheeks kissed, or their hands shook in this season.

18. WHAT IF I STILL FEEL APPREHENSIVE ABOUT ATTENDING AN INDOOR/IN-PERSON WORSHIP SERVICE?

Answer: Your apprehension is very understandable. Be encouraged however, that God loves you no matter what, and His grace continues with you. During this season, ask God to give you His peace on when to attend NHLV's indoor/in-person worship service. Until He does, please **join us online** to stay connected, and engaged. You'll make God smile.

Most **NHLV ministries** like **ONLINE "Life Groups"** through **ZOOM or other means**, are still available, and active on various days throughout the week. I encourage you to get connected and involved. **Please call our church office, or email us, and we will assist in getting you connected.**

19. WHAT ABOUT THOSE WHO MAY BE SHOWING SYMPTOMS.

Answer: Anyone who has any one or more of these symptoms: **Coughing; fever; difficulty breathing; having chills; repeated shaking w/ chills; muscle pain; headache; sore throat; loss of taste or smell; congestion; runny nose; nausea; diarrhea** – please stay home, refrain from any gatherings, and rest to recover. You should also go to your doctor or hospital for tests.

OTHER THINGS TO BE AWARE OF:

- The COVID-19 virus can remain in a person's system without showing any symptoms **(asymptomatic)** for up to two weeks. **Symptoms may appear 2 to 14 days AFTER exposure** to the virus.
- An **"Asymptomatic" person** can still pass on the virus to others.
- **Avoid touching eyes, nose, and mouth.** Hands touch many surfaces and can pick up viruses that can then transfer the virus to your eyes, nose, or mouth. From there, the virus can enter your body and can make you sick.
- **Wash your hands often for at least 20 seconds with soap and water.** You can also **use hand sanitizers with at least 60% alcohol.**
- **Practice respiratory hygiene.** Make sure you, and the people around you, follow good respiratory hygiene. This means **covering your mouth and nose with your bent elbow or tissue when you cough or sneeze.** Dispose of the used tissue immediately.

Adhering to the above practices, procedures, and protocols is a way that we can each **love, serve, and protect one another.** It is also a way by which we can **sustain the re-opening of our indoor/in-person worship services.**

Thank you so much for your patience, flexibility, cooperation, and understanding as we all bear some of these temporary discomforts, and inconveniences together; and do our best to navigate through this complex, and unprecedented time.

We will keep you updated on any changes, so please continue to check our church's website and APP, and our church's social media platforms.

WELCOME BACK HOME!

Pastor Kent
Senior Pastor